



Well-Able
INFORMATION & EQUIPMENT SERVICES

Annual Report

1 July 2018 – 30 June 2019



Well-Able
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Who we are

Well-able is a community-based Disability Information and Advisory Service that provides accurate and up-to-date information on the disability support services and mobility equipment that is available in the greater Wellington region.

Our Vision: Choice and quality of life for people with disabilities

Our Mission: A well networked community based resource providing information to people with disabilities, their families and wider communities

We have a Centre based at 110 Rimu Road, Paraparaumu and a Mobile Service that connects with communities throughout the greater Wellington region.





Well-Able

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Well-Able Team

Well-able is supported by five part-time paid staff and a variety of wonderful volunteers, all of whom bring a different set of skills and experience from which Well-Able benefits. Below is our wonderful team and we are truly grateful that they have chosen to support Well-Able.

Margaret Adams	Total Mobility Scheme Assessor
Sarah Biddiscombe	General Manager
Christine Bongiovanni	Board Member
Rob Burrows	Board Member
Sue Emirali	Board Member
Denis Farrell	Customer Service Assistant
Mike Fitzgerald	Board Member
Denise Furfie	Administrator
Michael Hepburn	Customer Service/Repairs Assistant
Mike Hall	Chairperson
Mikhaila Jones	Data Entry Assistant
Bill Joyce	Board Member
Tony Lester	Board Member
Lorraine McGregor	Customer Service Assistant
Andrea O'Flaherty	Customer Service Assistant
Jennifer Oakley	Customer Service Assistant
Lancinne Patira	Mobile Service/General Manager (acting)
Karen Sederal	Customer Service Assistant
Noella Squire	Total Mobility Scheme Assessor
Marilyn Thatcher	Senior Information Consultant
Nathan Thatcher	Information Consultant/IT Support
Vish Viswanathan	Board Member
Ann Wilson	Total Mobility Scheme Assessor



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Highlights

Disability Information

In the year ending June 2019, Well-Able responded to over 6,000 enquiries through the Centre and Mobile service and had more than 19,000 unique visits to our website. The enquiries that staff deal with can range from a simple request about mobility products and disability services, right through to more complex enquiries that require a substantial amount of research. This demonstrates the continued need for our service and the information, resources and guidance we provide.

Our Mobile Service enables us to connect and assist more people that want to discuss more sensitive matters as well as those who are more isolated or less mobile. We can visit them in their own environment, enabling them to feel more relaxed and comfortable to talk more freely about their needs. Our Mobile Service also allows us to take information and resources to groups or events, enabling us to target our information distribution to audiences based on their needs as well as widening our reach. Overall, this approach increases the accessibility to quality information and resources in a manner that meets the needs of communities. In the year ending 2019, our Mobile Service presented at a variety of community expos, individual group meetings and retirement villages throughout the greater Wellington region.

Disability Awareness Workshops

We have continued to run Disability Awareness Workshops for new Kāpiti Coast District Council staff. These workshops



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Highlights contd

have helped to raise awareness about disability and accessibility issues amongst Council staff. We facilitated four workshops in the past year and hope to expand this service in the future.

Total Mobility Scheme

The Total Mobility scheme assists eligible people with a permanent disability or impairment to access appropriate transport to enhance their community participation. This assistance is provided in the form of subsidised door to door transport services wherever scheme transport providers operate.

As one of the assessing agencies, our service often provides a quicker avenue for disabled people in the Kāpiti district to access this subsidy, than if applying directly through the GWRC. In the year ending June 2019, Well-Able completed 184 assessments for this scheme as well as answering TMS related enquiries.

Kapiti Accessibility Advisory Group (KAAG)

The KAAG provides input and guidance on disability/ accessibility issues around the Kāpiti district, to the Kāpiti Coast District Council.

Well-Able acts as an umbrella organisation for the KAAG and takes care of the group's finances and administration. Sue Emirali, one of Well-Able's Board Members, is the Chair of the group and Sarah Biddiscombe (General Manager) attends their meetings.



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Highlights contd

Future Plans

The new financial year will see a wide range of change for the Well-Able as we navigate through a challenging financial period.

The focus for Well-Able in the coming years will be on better utilizing technology to more widely distribute disability information throughout the greater Wellington region as well becoming more flexible, adaptable and customer focused in our approach to servicing communities throughout the region. More focus will be placed on the Mobile Service and its ability to take information and equipment directly to where it is needed most.



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Statement of Financial Performance

Well-Able

Statement of Financial Performance

"How was it funded?" and "What did it cost?"
For the year ended
30th June 2019

	Note	Actual* This Year \$	Actual* Last Year \$
Revenue			
Donations, fundraising and other similar revenue*		325	11,319
Fees, subscriptions and other revenue from members*		-	-
Revenue from providing goods or services*		269,936	294,771
Interest, dividends and other investment revenue*		647	957
Other revenue		530	550
Total Revenue*		271,438	307,597
Expenses			
Expenses related to public fundraising*		-	-
Volunteer and employee related costs*		177,045	184,601
Costs related to providing goods or services*		108,597	144,479
Grants and donations made*		-	-
Other expenses		6,924	7,937
Total Expenses*		292,566	337,017
Surplus/(Deficit) for the Year*		(21,128)	(29,420)



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Statement of Financial Position

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Statement of Financial Position
"What the entity owns?" and "What the entity owes?"
As at
30th June 2019

	Note	Actual* This Year \$	Actual* Last Year \$
Assets			
Current Assets			
Bank accounts and cash*		71,597	98,187
Debtors and prepayments*		1,012	2,526
Inventory*		6,719	4,126
Other current assets		-	-
Total Current Assets		79,328	104,839
Non-Current Assets			
Property, plant and equipment*		12,361	15,431
Investments*		-	-
Other non-current assets		-	-
Total Non-Current Assets		12,361	15,431
Total Assets*		91,689	120,270
Liabilities			
Current Liabilities			
Bank overdraft*		-	-
Creditors and accrued expenses*		19,655	32,810
Employee costs payable*		15,029	18,830
Unused donations and grants with conditions*		38,308	28,805
Other current liabilities		-	-
Total Current Liabilities		72,992	80,445
Non-Current Liabilities			
Loans*		-	-
Other non-current liabilities		-	-
Total Non-Current Liabilities		-	-
Total Liabilities*		72,992	80,445
Total Assets less Total Liabilities (Net Assets)*		18,697	39,825
Accumulated Funds			
Capital contributed by owners or members*		39,825	69,245
Accumulated surpluses or (deficits)*		(21,128)	(29,420)
Reserves*		-	-
Total Accumulated Funds*		18,697	39,825



Notes to the Financial Statements

Basis of Preparation

Well-Able has elected to apply PBE SFR-A (NFP) Public Benefit Entity Simple Format Reporting - Accrual (Not-For-Profit) on the basis that it does not have public accountability and has total annual expenses of equal to or less than \$2,000,000. All transactions in the Performance Report are reported using the accrual basis of accounting. The Performance Report is prepared under the assumption that the entity will continue to operate in the foreseeable future.

Measurement Base

The accounting principles recognised as appropriate for the measurement and reporting of financial performance and financial position on a historical cost basis are followed by the entity.

Specific Accounting Policies

Accounting policies are selected and applied in a manner which ensures that the resulting financial information satisfies the concepts of relevance and reliability, thereby ensuring that the substance of the underlying transactions, or other events, is reported.

The following specific accounting policies which materially affect the measurement of financial performance and the financial position, have been applied:

a. Income Tax

The Society has charitable status and is registered with the Charities Commission (CC35939) and as such is exempt from income tax.

Notes to the Financial Statements

b. Property, Plant & Equipment

Property, Plant & Equipment are recorded at cost, less accumulated depreciation.

c. Depreciation

Depreciation has been calculated to allocate the cost or valuation of assets over their estimated useful lives, at the following rates on a diminishing value

Fixtures & Fittings	20% - 24%
Leasehold Improvements	20% - 30%
Vehicles	25%
Office Equipment	20% - 60%
Hire Equipment	20%

d. Goods & Services Tax (GST)

These statements are prepared on a GST exclusive basis, except for Accounts Receivable and Accounts Payable which are inclusive of GST.

e. Grants

Grants received are recognised in operating revenue, unless specific conditions attach to a grant and repayment of the grant is required where these conditions are not met. In these cases, the grant is treated as a liability until the conditions are met.

f. Changes in Accounting Policies

The method used to report the value of Grants has changed. A net amount is shown in these reports with the grants received in a prior year but unspent being included, and any unspent amount being excluded, these amounts are reflected in note 3f of the Charities Performance Report. In prior years a gross amount has been reported with the adjustments being summarised in note 1 and itemised in note 3f of the Charities Performance Report.



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Our Appreciation

Well-Able's work is made possible through the generous support and assistance of many organisations.

We would like to acknowledge and thank the following organisations and individuals for their financial support during the 2018-2019 financial year.

- **Ministry of Health** - a service contract to provide Disability Information and Advisory Services in both Kāpiti and the greater Wellington region.
- **Ministry of Social Development (the Office for Seniors)** - a grant to design and develop age-friendly children's resources.
- **Lottery Community Grants** - a grant towards operational costs.
- **Community Organisations Grants Scheme (COGS) – Whitireia and Wellington Committees** - a grant towards operational costs.
- **Nikau Foundation** - project grant funding.
- **Thomas George McCarthy Trust** - a grant towards operational costs.
- **Community Post** - post paid envelopes.

On 29th September 2019 Mike Hall was tragically killed doing what he loved. His contribution to Well-Able will always be greatly appreciated and he will be missed.